

How To *Make* A Complaint

Should you wish to make a complaint we would like to make this process easier for you. Please ask a member of our team to show you our complaints policy.

If you are unhappy about any treatment you have received or any other services, please speak to any of our team.

If they cannot resolve your issue please ask to speak to the clinic manager who will try to rectify the problem and offer you further advice on our complaint procedure.

If your complaint can not be resolved and you wish to make a formal complaint, please put this in writing, so that we can review the complaint and investigate it in line with our policy.

Our Contact Details

email : info@adoniamedicalclinic.co.uk
phone: 020 3875 7399
address: 474 Harrow Road,
Central London, W9 3RU

**we will respond within 2 business days to resolve your issue*



If you are still unhappy you can contact Cosmetic Redress, CRS
phone: 02039071853
email: info@cosmeticredress.co.uk